Maine Department of Health and Human Services Office of Adult Mental Health

Third Quarter Crisis Report

STATEWIDE

Third Quarter State Fiscal Year 2010

(January, February, March)

Age Range Payment Source MaincCare 2278 Private MaincCare 323 A dord MaincCare 3278 Private MaincCare 328 Private Guardian MaincCare 328 Private Guardian MaincCare 329 Mone Mold Mold Mold Mold Mold Mold Mold Mold	I. Consumer Demographics (Unduplicated Counts - Face to Face)									
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g. Provider Office h. Crisis Office i. Emergency Department j. Other Hospital Location k. Incarcerated (Local Jail, State Prison) NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	-				nity Res	idence, Ap	artment Pro	gram)	47	1.1%
h. Crisis Office i. Emergency Department j. Other Hospital Location k. Incarcerated (Local Jail, State Prison) NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	f. Homele	ess Shelter	·			<u> </u>			18	0.4%
i. Emergency Department j. Other Hospital Location k. Incarcerated (Local Jail, State Prison) NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number I percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up 1174 28.4 d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical						109	2.6%			
j. Other Hospital Location k. Incarcerated (Local Jail, State Prison) NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number I percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up 1174 28.4 d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	<u> </u>					859	20.8%			
k. Incarcerated (Local Jail, State Prison) NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	i. Emerge	ncy Departme	ent						2316	56.0%
NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical								3.5%		
V. Initial Crisis Resolution (Mutually Exclusive & Exhaustive) Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up 1174 28.4 d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical 92 2.2%	(, , , , , , , , , , , , , , , , , , ,							2.5%		
Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	NOTE: Sum of Crisis Resoluti	ions must equal	II.b. (Tota	l no. of all INITI	AL face-to-	face contacts)		Sec. IV Total	4136	100%
Number / percentage of face to face contacts that resulted in: a. Crisis stabilization with no referral for mental health/substance abuse follow-up b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical	V. I	nitial Crisis	Resolut	ion (Mutua	IIv Exc	lusive &	Exhaustive)		
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow-up c. Crisis stabilization with referral back to current provider for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical 20.1 28.4 667 16.1 92 2.2%	Number / percentage o	f face to face	contact	s that resul	ted in:					
c. Crisis stabilization with <i>referral back to current provider</i> for mental health/substance abuse follow-up d. Admission to Crisis Stabilization Unit e. Inpatient Hospitalization-Medical 1174 28.4 667 16.1 92 2.2%	a. Crisis stabilization with no referral for mental health/substance abuse follow-up						255	6.2%		
d. Admission to Crisis Stabilization Unit66716.1e. Inpatient Hospitalization-Medical922.2%	· · · · · · · · · · · · · · · · · · ·					831	20.1%			
e. Inpatient Hospitalization-Medical 92 2.2%	, ' '						1174	28.4%		
							667	16.1%		
f Voluntary Psychiatric Hospitalization	' '						92	2.2%		
, ,	876	21.2%								
		4.5%								
								1.4%		
NOTE: Sum of Crisis Resolutions must equal II.b. (Total no. of all INITIAL face-to-face contacts) Sec. V Total 4136 1009 5/11/2010 prepared by R. Jerrold Melville, LMSW, MPA	100%									

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	AMHI CONSENT DECREE REPORT						
IV.35	25.7%	No more than 20-25% of face to face contacts result in Psychiatric Hospitalization.					
IV.36	33.0 Average Minutes	90% of Crisis Phone Calls Requiring Face to Face Assessments are responded to within an average of 30 minutes from the end of the phone call.					
IV. 37	96.5%	90% of all Face to Face Assessments Result in Resolution for the Consumer Within 8 Hours of Initiation of the Face to Face Assessment.					
IV.38	96.1%	90% of all Face to Face Contacts in which the client has a Community Support Worker, the Worker is notified of the crisis.					





















